

Privacy policy

§ 1. General provisions

1. The administrator of personal data collected via websites <https://www.apartment-cracow.com> and <https://www.guide-crakow.com> is Christian Vogt, conducting business activity under the company KATAMARAN Christian Vogt ATU, ul. Bobrowskiego 7/8, 31-552 Kraków, NIP PL 675 128 05 81, hereinafter referred to as "Administrator", being Service Provider at the same time.
2. If you have questions about the protection of personal data or to bring by your object to the collection, processing or use of personal data, you can send a question or objection by post to the address of the Administrator's headquarters or by email to: chrvoigt@hotmail.com.
3. The Administrator uses special diligence to protect the interests of persons whom the data relate, and in particular ensures that the data collected by him are:
 - a) processed in accordance with the law,
 - b) collected for specified, legitimate purposes and not subjected to further processing incompatible with these purposes,
 - c) factually correct and adequate in relation to the purposes for which they are processed and stored in a form that permits identification of the persons to whom they relate, no longer than necessary to achieve the processing purpose.

§ 2. Catalog of processed personal data and their sources

1. The administrator processes personal data including: name, email address and phone number.
2. The above-mentioned personal data Administrator collects directly from data subjects.

§ 3. Purpose and basis for data processing

1. Your personal data is processed on the basis of Article 6 para. 1 letter b) Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of physical persons in connection with the processing of personal data and on the matter of free flow of such data and repealing Directive 95/46 / EC (General Regulation on data protection - GDPR).
2. Using the site and concluding contracts by means of electronic services, which involves the need to provide personal data, is completely voluntary. The data subject decides for

himself whether he wants to start using services provided electronically by the Service Provider.

3. Providing personal data is a condition of accepting the reservation and concluding the contract of short-term apartment rental or tourist services.
4. The consequence of your failure to provide the personal data indicated in § 2 is: not accepting the reservation and withdrawing from the contract.
5. The purpose for which the Administrator processes personal data is to perform the contract of short-term rental of the apartment or provision of tourist services on the basis of Customer's requests.
6. The administrator undertakes to handle subjects' data in accordance with data protection principles arising from the General Data Protection Regulations - GDPR and relevant national provisions on the protection of personal data.

§ 4. Providing personal data and transferring them to third countries

1. The administrator provides personal data to third parties only if it is statutory obliged to provide this data, subject to § 4 point 2.
2. In order to make payments, the Service Provider submits data to the Dotpay payment platform Customer's personal (name and email address). Dotpay becomes an independent administrator of this data. Dotpay processes them only for its own purposes. The service provider does not entrusts the processing of this data to Dotpay.
3. Your personal data is not transferred to international organizations or third country.

§ 5. Data storage and data security

1. Your personal data will be stored for no longer than the time necessary to fulfill the purpose for which they were collected, unless a longer period results from the need to comply with the legal obligations incumbent on the Service Provider, or accountants and for the period necessary to pursue claims.
2. The administrator applies technical and organizational measures to ensure protection of processed personal data relevant to the risks and categories of data protected. In particular protects data against disclosure to persons unauthorized, against the collecting by an unauthorized person in violation of applicable laws, and against any change, loss, damage or destruction.
3. Personal data are not subject to automated decision making, in particular profiling.

§ 6. Processing of personal data during use of the Service Provider's websites

1. Each time you open the Service Provider's website, the system will automatically collect data and information about your computer system. These figures are stored in system log files. The data listed above is not stored together with other personal data. The following data is collected:
 - a) information on the browser type and version,
 - b) information about the operating system,
 - c) information about the IP address,
 - d) date and time of opening the website,
 - e) the website through which your system reached the Service Provider's website,
 - f) websites that have been downloaded by your system through Service Provider's website.
2. The Service Provider's system must temporarily save the IP address, as this is a condition for delivering the website to your server. Your IP address must be stored throughout the use of this site. Storage of IP address in log files are therefore used to ensure the functioning of the website. Also these data are used to optimize the Service Provider's website and technical IT systems security. Therefore, these data are not used for marketing purposes. The legal basis of the provisional storage of data and log files is Art. 6 clause 1 letter f) General Data Protection Regulation - GDPR.
3. The data shall be stored for as long as is necessary to achieve the purpose for which it is intended they were collected. The data necessary to make the website available cease to be necessary at the end of the session. Then your data will remain automatically deleted. For data stored in log files this usually occurs after fourteen days at the latest. However, if listed above data will still be stored, your IP address will be in this case deleted or changed so that the address from which a website has been downloaded can no longer be assigned. Downloading data to share the page on the web and storing data in log files is absolutely essential to run a website.
4. The Service Provider's websites do not use analytical cookies.

§ 7. Your rights

1. **The right to access information**, i.e. the right to obtain information whether Your personal data is processed, and if so, what personal data are processed. You have also the right to receive information about the purposes of processing and their legal basis, categories of personal data, disclosure to third parties and their period of storage.
2. **The right to rectify and delete data**, i.e. the right to request immediate rectification of your personal data that is incorrect or – taking into account the purposes of data processing -

the right to request supplementation of incomplete personal data and deletion of such data.

3. **The right to limit data processing**, i.e. the right to request a restriction processing of all collected personal data. From the moment of submitting the application for processing restriction, these data will be processed only for your individual consent or for the purpose of pursuing and enforcing claims.
4. **The right to data portability**, i.e. the right to make free and unrestricted requests sending the collected personal data to a third party. There is no law applications for processing that is necessary to perform the task being carried out in the public interest or in the exercise of entrusted public authority administrator.
5. **Right to object**, i.e. the right to object at any time – from reasons related to your particular situation - in relation to data processing of personal data, which processing is necessary to perform the task carried out in public interest or in the exercise of entrusted public authority administrator or is necessary for purposes arising from legally justified interests pursued by the administrator or by a third party.
6. In case of an objection, the Administrator may no longer process these personal data, unless it demonstrates the existence of valid legitimate reasons for processing which override the interests, rights and freedoms of the person to whom the data relate to, or where the processing of, the data is for investigation, enforcement or defending claims.
7. **Right to complain** to a supervisory authority.
8. In addition to the rights listed above, you have the right to lodge a complaint to national supervisory authority. The complaint may be sent by post to the address President of the Office for Personal Data Protection, ul. Stawki 2, 00 - 193 Warsaw or for via email to kancelaria@uodo.gov.pl. More detailed information (including current phone numbers) can also be obtained at website: <https://uodo.gov.pl/>